



PCT2495
Touch LED LCD Monitor

USER'S GUIDE

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Operation Instructions

Thank you for purchasing the PCT2495 multi-touch, edge-lit LED LCD monitor. Please read this guide thoroughly before installation.

FCC RADIO FREQUENCY INTERFERENCE STATEMENT WARNING: (FOR FCC CERTIFIED MODELS)

This LED Monitor has been tested and found compliant with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide proper protection against harmful interference to a residential installation. This Touch LED LCD Monitor generates, uses, and can radiate radio frequency energy. Harmful interference to radio communication may be the result if it's not properly installed and used. However, there is no guarantee that interference will not occur in a particular installation. If this Touch LED LCD Monitor does cause serious interference to radio or television reception, resetting may correct it. Moreover, users are encouraged to reduce interference by doing one or more of the following:

- Reorient or relocate the receiving antenna.
- Move the Touch LED LCD Monitor and the receiver further away from each other.
- Connect the Touch LED LCD Monitor into an outlet on a circuit different from that to which the receiver is connected.
- Consult your local dealer or a qualified technician.

FCC Warning:

To assure a continued FCC compliance, a user must use a grounded power supply cord and the provided shielded video interface cable with bonded ferrite cores. Also, any unauthorized changes or modifications to this Touch LED LCD Monitor would void the user's authority to operate this device.

Note: If necessary, shielded interface cables and AC power cord must be used to meet the emission level limits.



Important Waste Disposal Information

Please recycle or dispose of all electronic waste in accordance with local, state, and federal laws. Additional resources can be found online at <http://www.planar.com/about/green/>.

The crossed-out wheeled bin symbol is to notify consumers in areas subject to Waste Electrical and Electronic Equipment (WEEE) Directive 2012/19/EU that the product was placed on the market after August 13, 2005 and must not be disposed of with other waste. Separate collection and recycling of electronic waste at the time of disposal ensures that it is recycled in a manner that minimizes impacts to human health and the environment. For more information about the proper disposal of electronic waste, please contact your local authority, your household waste disposal service, or the seller from whom you purchased the product.

COMMUNIQUE D'AVERTISSEMENT DE LA FCC CONCERNANT LES INTERFERENCE DE FREQUENCE RADIO: (SEULEMENT POUR MODELES CERTIFIE PAR LA FCC)

Ce moniteur a été testé et a été trouvé conforme aux limites pour un appareil numérique de Classe B, suivant la partie 15 des règlements de la FCC. Ces limites ont été développées pour offrir une protection satisfaisante contre les interférences nuisibles dans une installation résidentielle. Ce moniteur génère, utilise et peut radier de l'énergie de fréquence radio. Ceci peut causer des interférences nuisibles à des communication radio si l'appareil n'est pas convenablement installé et utilisé. Il n'y a néanmoins aucune garantie que des interférences n'apparaîtront pas dans une installation particulière. Si ce moniteur cause de sérieuses interférences à la réception de signaux radios ou télévisées, une possibilité est de réinitialiser le moniteur. Les usagers sont aussi encouragés à corriger les interférences en appliquant une ou plusieurs des démarches suivantes:

- Réorientez ou déplacez l'antenne de réception.
- Placez le moniteur et le récepteur plus loin l'un de l'autre.
- Connectez le moniteur à une prise différente de celle à laquelle le récepteur est connecté.
- Consultez votre revendeur local ou un technicien qualifié.

Avertissement de la FCC:

Pour assurer une conformité continue au règlements de la FCC, l'utilisateur doit utiliser un cordon d'alimentation mis à terre et le câble d'interface vidéo protégé avec noyaux en ferrite, fourni avec l'appareil. Chaque modification ou changement non-autorisé appliqué à ce moniteur peut faire perdre à l'utilisateur son droit d'opération de cet appareil.

Note: Si nécessaire, des câbles d'interface protégés et un cordon d'alimentation alternante doivent être utilisés pour être conforme aux limites d'émission.

Consigne de tri (pour la France uniquement)



Unpacking Instructions

- Remove the Touch LED LCD Monitor out of the package and take off the plastic bag and Polystyrene Foam.
- Pull the base from Parallel versus Panel to Vertical.
- Adjust the Panel between 15° leaning forward and 65° leaning backward.

Safety Precautions

Follow all warnings, precautions and maintenance as recommended in this user's manual to maximize the life of your unit.

Do:

- Turn off the product before cleaning.
- Touch screen surface may be cleaned using a soft clean cloth moistened with mild window glass commercial cleaners or 50/50 mixture of water and isopropyl alcohol.
- Use a soft cloth moistened with mild detergent to clean the display housing.
- Disconnect the power plug from AC outlet if the product is not going to be used for an extended period of time.

Don't:

- Do not touch the LED Display screen surface with sharp or hard objects.
- Do not use abrasive cleaners, waxes or solvents for your cleaning.
- Do not operate the product under the following conditions:
 - Over 16 hours per day.
 - Extremely hot, cold or humid environment.
 - Areas susceptible to excessive dust and dirt.
 - Near any appliance generating a strong magnetic field.
 - In direct sunlight.
- If smoke, abnormal noise or odor emits from your Touch LED LCD Monitor, remove the power cord immediately and call your service center.
- Never remove the rear cover of your Touch LED LCD Monitor. The display unit inside contains high-voltage parts and may cause electric shock.
- Never try to repair your Touch LED LCD Monitor yourself. Always call your service center or a qualified technician to fix it.
- Due to safety concerns, if the VESA mounting kit is purchased separately, please make sure the mounting kit is UL-listed, and replaceable only by service personnel.

Consignes de sécurité

Respectez tous les avertissements, les précautions et conseils d'entretien recommandés dans ce manuel de l'utilisateur pour maximiser la durée de vie de votre appareil.

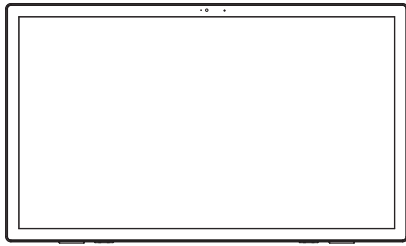
A faire :

- Éteindre le produit avant de le nettoyer.
- La surface de l'écran tactile peut être nettoyée avec un chiffon doux et propre imprégné d'un nettoyant doux du commerce pour vitres ou d'un mélange à 50/50 d'alcool isopropylique et d'eau.
- Utilisez un chiffon doux imprégné d'un détergeant doux pour nettoyer le carter de l'affichage.
- Débranchez la fiche d'alimentation de la prise de courant secteur si le produit ne doit pas être utilisé pendant une période prolongée.

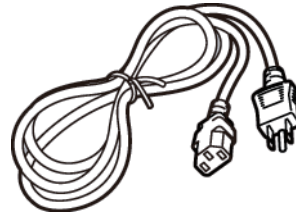
A ne pas faire :

- Ne touchez pas la surface de l'écran LED avec des objets coupants ou durs.
- N'utilisez pas des produits de nettoyage abrasifs, de la cire ou des solvants pour le nettoyage.
- N'utilisez pas le produit dans les conditions suivantes :
 - Plus de 16 heures par jour.
 - Environnement extrêmement chaud, froid ou humide.
 - Endroits poussiéreux ou sales.
 - Près d'appareils générant un fort champ magnétique.
 - Sous la lumière directe du soleil.
- Si de la fumée, un bruit anormal ou une odeur s'échappait de votre moniteur LCD LED, débranchez immédiatement le cordon d'alimentation et appelez votre centre de réparation.
- Ne retirez jamais le couvercle arrière de votre moniteur LCD LED. L'unité d'affichage contient des éléments où circule un voltage élevé et présentant un risque d'électrocution.
- N'essayez jamais de réparer vous-même votre moniteur LCD LED. Faites toujours appel à votre centre de service ou à un technicien qualifié pour toute réparation.
- Pour des raisons de sécurité, si vous achetez séparément le kit de fixation VESA, assurez-vous que celui-ci est certifié UL, et qu'il peut être remplacé uniquement par un technicien qualifié.

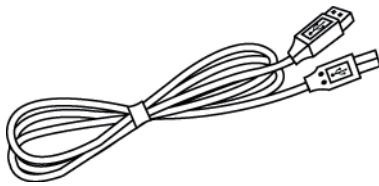
Package Overview



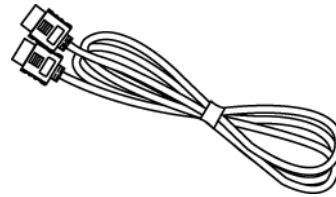
Touch LED LCD Monitor



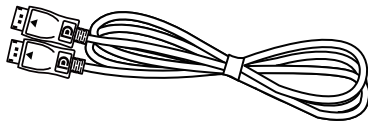
Power Cord



USB Cable (A to B)



HDMI Cable



DP Cable



Cable Wrap

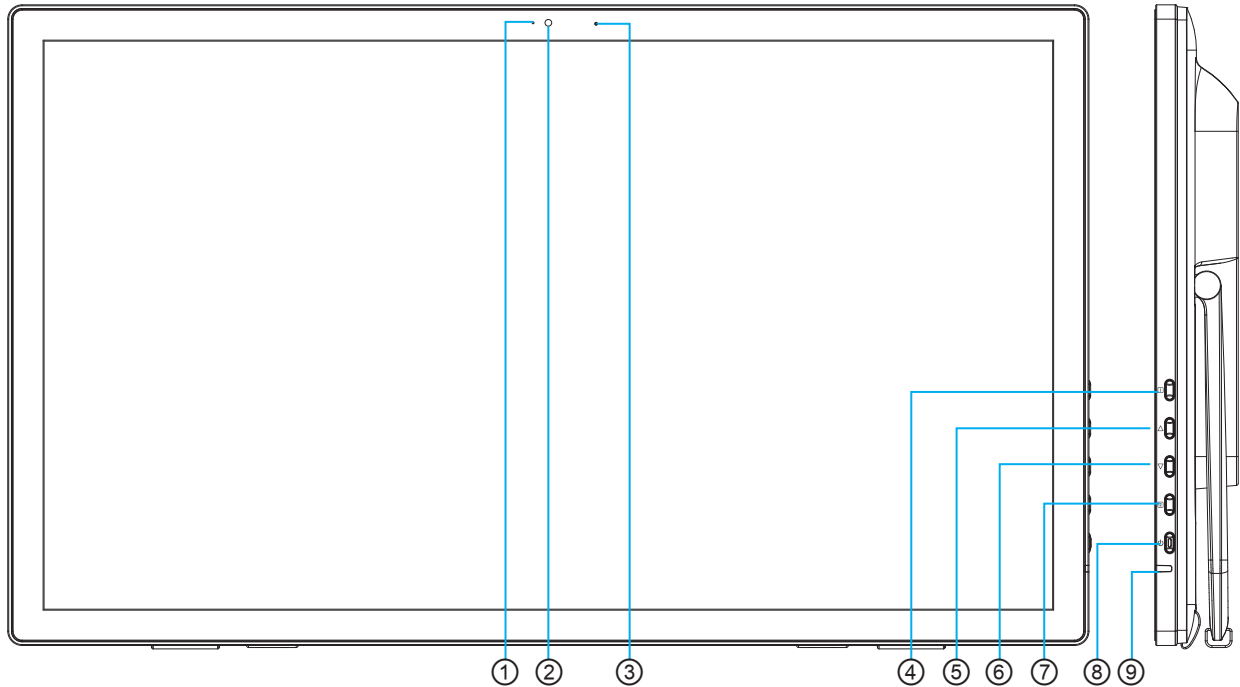


User's Guide



Cleaning Cloth

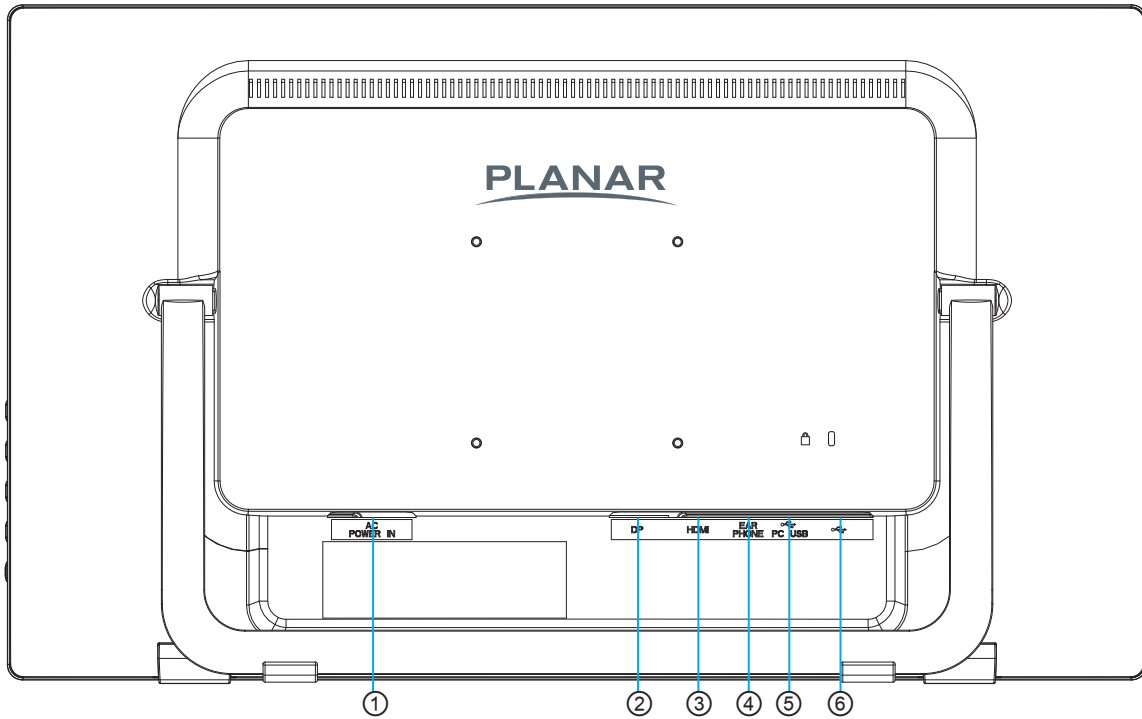
Front View of the Product



①	Webcam LED indicator
②	Webcam
③	Microphone
④	OSD Turn On/ Off
⑤	Scroll UP/ Adjust Increase/ Preset Mode *
⑥	Scroll Down/ Adjust Decrease/ Audio Adjust *
⑦	Input select/ Confirm Selection
⑧	Power On/ Off
⑨	LED Indicator

* Hot keys Instructions please see “Using the OSD Menu” on page 10.

Rear View of the Product

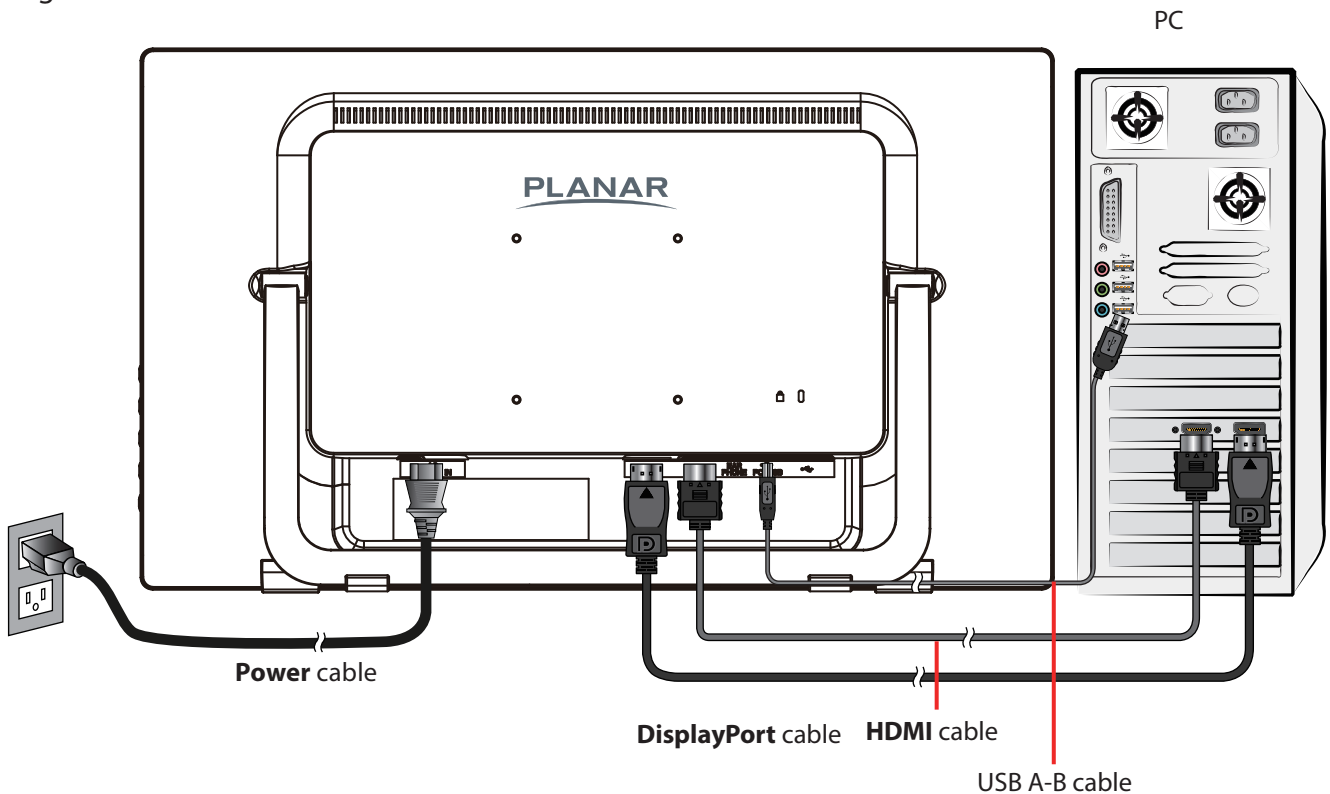


①	Power Input
②	DisplayPort Input (DisplayPort 20 pin)
③	HDMI input (HDMI 19 pin)
④	Headphone Jack
⑤	Up-stream USB port (to PC)
⑥	USB port-A (support USB 3.0 plug play device)

Quick Installation

1. Connect either HDMI or DisplayPort Video Source from the monitor to the computer. Make sure both monitor and computer are powered OFF.
2. Connect the USB cable from the computer to the monitor.
3. Connect power cord to a properly grounded AC outlet, and then to the monitor.
4. Power-ON computer and then POWER-ON the monitor.
5. Set the timing mode on your computer. Recommended resolution and refresh rate is 1920 x 1080 @ 60Hz.

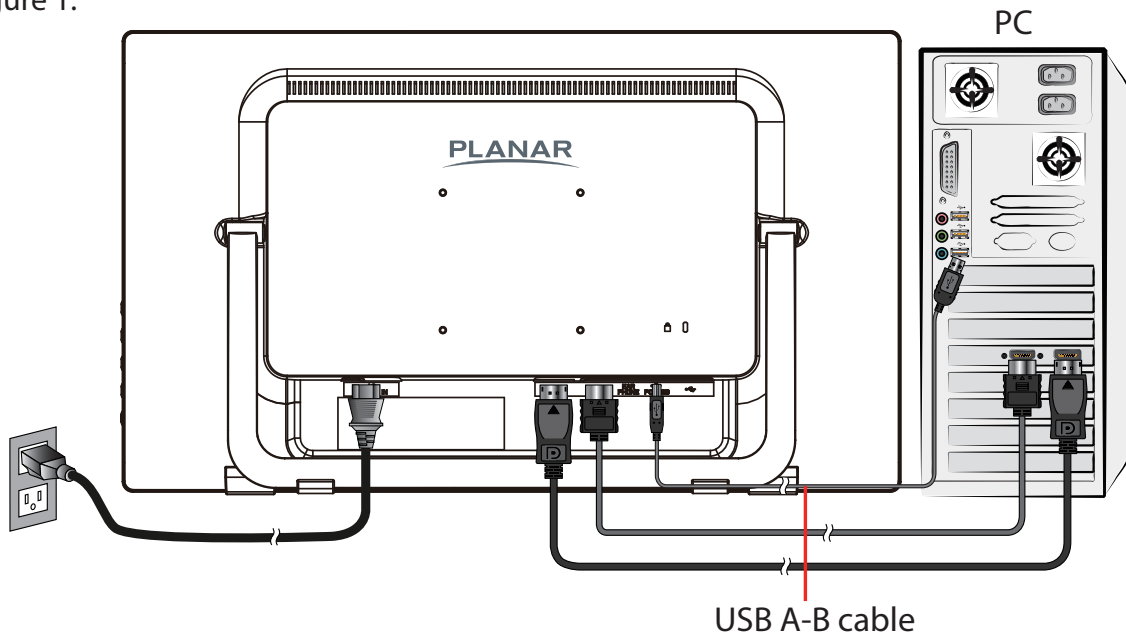
Figure 1:



Webcam Installation

1. Download the free "Instant messaging software" such as Zoom, Microsoft Meet, Skype or Google Meet from the Internet. Complete the installation.
2. Use the USB cable (included with the monitor) to connect the monitor to one of the USB 3.0 ports of the computer.
3. If not connected already, connect the USB cable (included with the monitor) to connect the monitor to one of the USB 3.0 ports of the computer.
4. Start the Messenger software, and enjoy the pleasure of video chat.

Figure 1:



Touch support operation system

	Mouse	Single Touch	Multi Touch	Plug and Play
Win7/Win8/Win10/Win11	○	○	○	○
Android*1	○	○	○	○
Linux*1	○	○	○	○
Mac OS*2	○	○	○	○
Chrome OS	○	○	○	○

*1 : Kernel above 3.8 version.

*2 : Please download the driver form Planar website.

○: Supported

Active Pen support

PCT2495 is compatible with MPP2.0. MPP (Microsoft Pen Protocol) is a standard for stylus and is a protocol widely adopted across Window laptops and tablets. It provides an enhanced writing and drawing experience. Third-party MPP 2.0 pens can be used on the PCT2495 Touch LED display.

Note: MPP2.0 is not compatible with other active pen protocols, e.g., AES standard stylus.


Basic Operation and Calibration/Reset Instructions

Before using the Touch LED LCD Monitor:

- Connect external equipment properly.
- Insert the power plug, and the power LED indicator will light orange.

Power On/Off

To turn the Touch LED LCD Monitor on/off:

Press  Power button on the front right side. The power LED indicator light will be blue when the Touch LED LCD Monitor is on.

Using the OSD Menu

Use OSD menus to adjust settings by using the menu button on the front of the Touch LED LCD Monitor.

1	Displays main menu
	Exits from OSD menu
2	Selects between HDMI, DisplayPort or Auto mode
▼	Select the desired item when in OSD menu
	When not in OSD menu, directly enters Audio adjust menu
▲	Select the desired item when in OSD menu
	When not in OSD menu, directly enters Preset mode
▼ + ▲	Recalls both Contrast and Brightness (when not in OSD menu)

OSD Lock Out Function

When Touch LED LCD Monitor is in normal mode, the “OSD Lock Out” function can be enabled.

Option 1: OSD lock – all 4 buttons are locked except the “POWER” button.


Press and hold the  button and the ▲ button for 3 seconds to lock the OSD buttons.

The Touch LED LCD Monitor will show an “OSD LOCKED” message for 3 seconds and the message will disappear automatically.



OSD LOCKED

Repeat this step to unlock.

Option 2: OSD & Power button lock – all 5 buttons including the “POWER” button are locked. Press and hold the  button and the ▼ button for 3 seconds to lock all 5 buttons.

The Touch LED LCD Monitor will show a “POWER BUTTON LOCKED” message for 3 seconds and the message will disappear automatically.



Repeat this step to unlock.

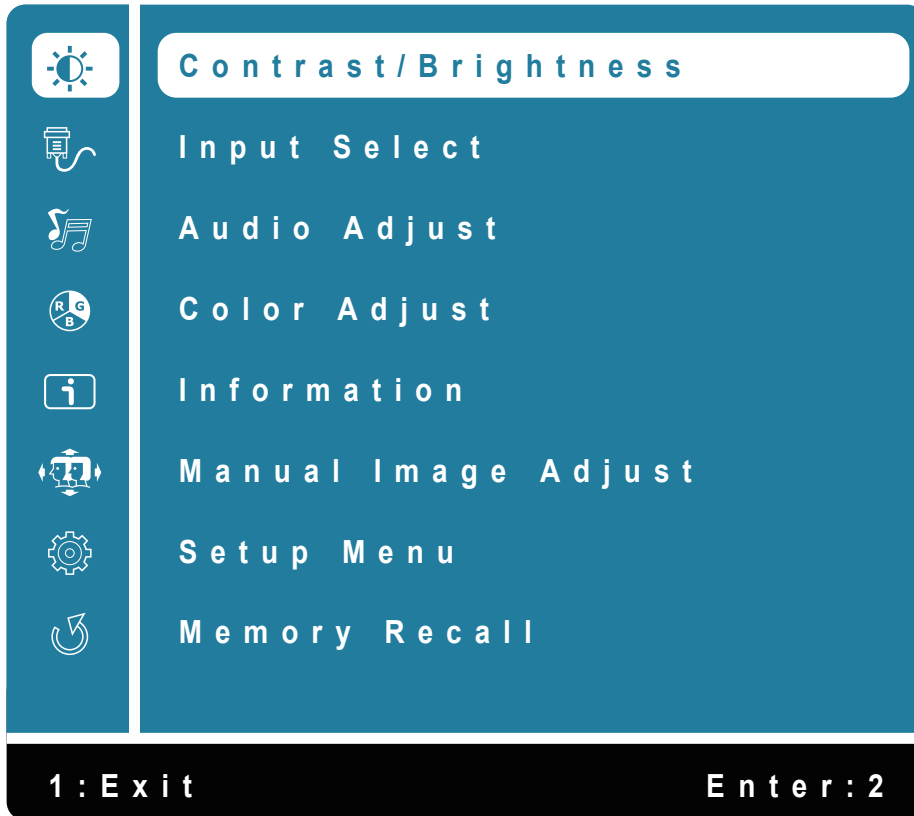
PCT2495 Calibration/Reset Instructions:

The PCT2495 is available with USB connection. It is Microsoft® Windows® 7, 8, 10, 11 HID (Human Interface Device) compatible if you use the USB touch screen interface. No additional software driver is required. Calibration is a simple process and can be invoked by running Tablet PC Settings from Control Panel and clicking the Calibrate button.

Click the **Reset** button to reset the touchscreen to the factory calibration settings. To reset the existing calibration data, click "**Reset**" in the Tablet PC Settings window.

Advanced Operation—OSD Menu

You can use the OSD menu to adjust various settings for your Touch LED LCD Monitor. Press the **1** button to display the OSD Menu, and use **▲** or **▼** to select the desired OSD menu.



Short Cuts Function from the button(s)



Contrast: To adjust the foreground white level of screen image.
▲: increase contrast, **▼:** decrease contrast.

Brightness: To adjust the luminance of the video.
▲: increase brightness, **▼:** decrease brightness.

ECO Mode: Allows the user to change the ECO mode. Contrast and Brightness adjustment will be disabled when ECO is active.
Press **▲** or **▼** key to adjust the ECO Mode in Off/1/2/3 levels.

Over Drive: Allows the user to change the Over Drive strength. Improve the quality of the motion pictures.
Press **▲** or **▼** key to adjust the Over Drive strength in Off/1/2/3/4/5 levels.



Input Select: When Input Select is pressed, change Input signal to HDMI, DP or Auto.



Audio Adjust: To adjust the audio functions.

Volume: To adjust the volume of speaker output.

Mute: To turn the Mute On/Off.



Color Adjust: To select the color for improving brightness and color saturation between Cool, Normal, Warm, User Color, Preset mode, Blue Light Reducer, Gamma and RGB Range.

Cool: Adds blue to screen image for cooler white.

Normal: Adds red to screen image for warmer white and richer red.

Warm: Adds green to screen image for a darker color.

User Color: Individual adjustments for red (R), green (G), blue (B).

1. Press button **2** to select the desired color.

2. Press **▲** or **▼** button to adjust selected color.

Preset mode: Provides an optimum display environment depending on the contents displayed. It contains 5 user-selectable presets.

- **Standard** is for general windows environment and monitor default setting.
- **Game** optimized for PC game environment.
- **Cinema** optimized for movie and video environment.
- **Scenery** optimized for displaying outdoor scenery images.
- **Text** optimized for text editing and viewing in a word processing environment.

Blue Light Reducer: To decrease the blue light emitted from the display to reduce the risk of blue light exposure to your eyes. (Contras, Color Temperature-Cool, Normal, Warm, User Color and Preset Mode adjustment will be disabled when Blue Light Reducer is active.)

Press **▲** or **▼** key to adjust the Blue Light Reducer strength.

- Video – Ideal for watching videos (15% reduction)
- Web Browsing – Ideal for web browsing (30% reduction)
- Reading – Ideal for reading (50% reduction)
- Low Light – Ideal for low ambient lighting environments (70% reduction)

Gamma: To select Native/Gamma 1/Gamma 2/Gamma 3/Gamma 4.

RGB Range: To select Full /Limited /Auto.



Information: To display the information, regarding the current input signal coming from the graphic card in your computer.

Note: See your graphic card user guide for more information about changing the resolution and refresh rate.



Manual Image Adjust: To manually adjust the Sharpness and Video Mode Adjust.

Sharpness: To adjust the clarity of a non- Full HD Resolution (1920x1080) signal with **▲** or **▼** button.

Video Mode Adjust: To select the video mode from Aspect Ratio or Full Screen.



Setup Menu: To set up Language Select, OSD Position, OSD Time Out, OSD Background LED OFF and Touch Mode.

Language Select: To allow users to choose from available languages.

OSD Position: Press ▲ or ▼ button to select between horizontal and vertical OSD Position adjustment.

OSD H. Position: To horizontally adjust the OSD position.

▲: move OSD to the right, ▼: move OSD to the left.

OSD V. Position: To vertically adjust the OSD position.

▲: move OSD up, ▼: move OSD down.

OSD Time Out: To automatically turn off On Screen Display (OSD) after a preset period of time.

OSD Background: Allows the user to turn the OSD background On or Off.

LED OFF: Allows the user to turn the LED Indicator On or Off.

Touch Mode: To select Touch Mode Glove / Normal.



Memory Recall: To recall factory settings for Video & Audio controls. Press button **2** to select the Memory Recall menu option.

Note:

When you adjust the OSD, the following message will be displayed.

Changing OSD settings may increase
power consumption.

Accept?

- 1: No
- 2: Yes

Supporting Timing Modes

STANDARD	RESOLUTION
VGA	720 x 400 @ 70Hz
VGA	640 x 480 @ 60Hz
MAC	640 x 480 @ 67Hz
VESA	640 x 480 @ 72Hz
VESA	640 x 480 @ 75Hz
VESA	800 x 600 @ 56Hz
VESA	800 x 600 @ 60Hz
VESA	800 x 600 @ 72Hz
VESA	800 x 600 @ 75Hz
MAC	832 x 624 @ 75Hz
VESA	1024 x 768 @ 60Hz
VESA	1024 x 768 @ 70Hz
VESA	1024 x 768 @ 75Hz
VESA	1280 x 960 @ 60Hz
VESA	1152 x 864 @ 75Hz
MAC	1152 x 870 @ 75Hz
VESA	1280 x 1024 @ 60Hz
VESA	1280 x 1024 @ 75Hz
VESA	1440 x 900 @ 60Hz
VESA	1440 x 900 @ 75Hz
CVT	1400 x 1050 @ 60Hz
VESA	1600 x 1200 @ 60Hz
VESA	1680 x 1050 @ 60Hz
VESA	1920 x 1080 @ 60Hz
VESA	1920 x 1080 @ 75Hz

Note: HDMI and DisplayPort supports 480i, 480p, 576i, 576p, 720p, 1080i, and 1080p.

Warning: Do not set the graphic card in your computer to exceed these maximum refresh rates. Doing so may result in permanent damage to your Touch LED LCD Monitor.

Avertissement : Ne réglez pas la carte graphique de votre ordinateur pour dépasser ces taux d'actualisation maximaux. Cela peut entraîner des dommages permanents à votre moniteur LCD à LED Tactile.

Technical Information

Panel	23.8" TFT (with LED backlight)
Power Management	On: 35 Watts (typical), 44 Watts (maximum) Standby Mode: < 0.5 Watt (USB 3.0) Off: < 0.5 Watt (USB 3.0)
Displayable Resolution	Full HD 1920 x 1080 max. Vertical Frequency 75Hz max.
Pixel Dimension	0.2745 x 0.2745 mm
Display Color	16.7M
Tilt	15° to 65°
Active Display Area	527 mm x 296 mm
Temperature	Operating: 0°C ~ +40°C Storage: -20°C ~ + 60°C
Compliance	FCC-B, CE, UL/cUL, UKCA
Power	Input Voltage AC100-240 V
Amplifier spec.	1W x 2
Web Camera	HD 720p
Touch Technology	Multi-Touch Projective Capacitive (USB interface)
Glass Coating	Non-coating

Wall-Mount Installation Instructions

Wall Mount Arm not included

Turn the power OFF then disconnect the cables from the Touch LED LCD Monitor before performing the procedure below.

1. Lay the Touch LED LCD Monitor face down on a soft surface.
2. Follow instructions included with the Wall Mount kit.



NOTE

100mmx100mm VESA hole pattern (n=4), M4, pitch =0.7 mm

Troubleshooting

No power

- Make sure A/C power cord is securely connected to the power adapter and the power supply is firmly connected to the Touch LED LCD Monitor.
- Plug another electrical device into the power outlet to verify that the outlet is supplying proper voltage.
- Make sure all signal cables are installed.

Power on but no screen image

- Make sure the video cable supplied with the Touch LED LCD Monitor is tightly secured to the video output port on back of the computer. If not, tightly secure it.
- Adjust brightness.

Wrong or abnormal colors

- If any colors (red, green, blue) are missing, check the video cable to make sure it is securely connected. Loose or broken pins in the cable connector could cause an improper connection.
- Connect the Touch LED LCD Monitor to another computer.

Planar Support

Cables and Accessories

To find cables and accessories for your Planar monitor, touch screen or other Planar products visit our online store at www.PlanarOnline.com.

Technical Support

Visit Planar at <http://www.planar.com/support> for operations manuals, touchscreen drivers, warranty information and access to Planar's Technical Library for online trouble shooting. To speak with Planar Customer Support please have your model and serial number available and dial:

Planar Support

Tel: 1-866-PLANAR1 (866-752-6271) or +1 503-748-5799 outside the US.

Hours: 24 hours a day, 7 days a week.

Toll or long distance charges may apply.

European Product Database for Energy Labeling (EPREL)

PCT2495 Registration number: 1533341

Planar Systems, Inc.

Customer Service

24x7 Online Technical Support: <http://www.planar.com/support>

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